



**Monday, March 5, 2012**

4:00 PM – 5:00 PM	<b>Registration</b>	<b>Hands-On Lab</b> FOR NEW USERS—Introduction to User Basics—Incident Reporting & Activity Tracking
5:00 PM – 6:00 PM	<b>Registration</b>	<b>Hands-On Lab</b> FOR NEW USERS—Introduction to Basic Reporting & Analysis Expert
7:00 PM – 9:00 PM	<b>Welcome Reception</b>	

**Tuesday, March 6, 2012**

8:00 AM – 9:00 AM	<b>Continental Breakfast</b>	<b>Hands-On Lab</b> Introduction to Perspective Version 3.0
9:00 AM – 9:15 AM	<b>Welcome and Introduction</b>	
9:15 AM – 10:15 AM	<b>General Session</b> What's New in Perspective	
10:15 AM – 10:30 AM	<b>Break</b>	
10:30 AM – 11:55 AM	<b>Breakout Session 1</b> Part 1: Activity Tracking vs. Incident Reporting	<b>Hands-On Lab</b> Introduction to Perspective Version 3.0
11:55 AM – 12:55 PM	<b>Lunch</b>	
1:00 PM – 2:00 PM	<b>Breakout Session 1</b> Advanced Set-Up in Perspective	<b>Breakout Session 2</b> Introduction to Perspective Mobile—Bring Your Smartphone!
		<b>Hands-On Lab</b> DispatchLog User Basics
2:00 PM – 2:15 PM	<b>Break</b>	
2:15 PM – 3:15 PM	<b>Breakout Session 1</b> Part 2: Incident Reporting vs. Investigation Management vs. Case Management	<b>Breakout Session 2</b> DispatchLog Concepts—Standard Operating Procedures & Regulated Time to Act
		<b>Hands-On Lab</b> Perspective Dashboard, Reports & Analysis Expert
3:15 PM – 3:30 PM	<b>Break</b>	
3:30 PM – 4:30 PM	<b>General Session</b> Mobility & Information Security	
4:30 PM – 5:30 PM		<b>Hands-On Lab</b> DispatchLog Administration & Set-Up
6:00 PM – 7:00 PM	<b>Cocktail Hour</b>	
7:00 PM – 9:00 PM	<b>Dinner Reception</b>	



## Wednesday, March 7, 2012

8:00 AM – 9:00 AM	<b>Continental Breakfast</b>		<b>Hands-On Lab</b> Introduction to Perspective Version 3.0
9:00 AM – 10:15 AM	<b>General Session</b> Keynote Address—The Cloud and What It Means for Security		
10:15 AM – 10:30 AM	<b>Break</b>		
10:30 AM – 11:55 AM	<b>Breakout Session 1</b> The Power of Perspective Workflow— Automate Your Process	<b>Breakout Session 2</b> Breaking Down Barriers— The Power of Integration Services	<b>Hands-On Lab</b> Customizing Perspective—Forms & Interface
11:55 AM – 12:55 PM	<b>Lunch</b>		
1:00 PM – 2:00 PM	<b>Breakout Session 1</b> Perspective in Action: A Discussion of Client Experiences & Challenges		<b>Hands-On Lab</b> System Administration—Understanding Roles, Users & Security
2:00 PM – 2:15 PM	<b>Break</b>		
2:15 PM – 3:15 PM	<b>Breakout Session 1</b> Perspective is Intelligence	<b>Breakout Session 2</b> Ask the Experts— Open Q&A with PPM Trainers	<b>Hands-On Lab</b> Perspective Dashboard, Reports & Analysis Expert
3:15 PM – 3:30 PM	<b>Break</b>		
3:30 PM – 4:30 PM	<b>General Session</b> The Perspective Roadmap		
4:30 PM – 5:00 PM	<b>Closing Remarks &amp; Farewell Mixer</b>		